

Monthly TRAI Network Performance Report of Cellular Mobile Telephone Service - Network Service : 3G

Report for the month : QE Sep 13

Name of the Service Provider : Tata Teleservices Limited & Tata Teleservices (Maharashtra) Limited

Name of Regulations : THE STANDARDS OF QUALITY OF SERVICE OF BASIC TELEPHONE SERVICE (WIRELINE) AND CELLULAR MOBILE TELEPHONE SERVICE AMENDMENT) REGULATIONS, 2012

Name of Service Area / City	Network Availability		Connection Establishment (Accessibility)			Connection Maintenance (Retainability)			POI
	BTSs and NodeBs Accumulated downtime (not available for service) (%age)	Worst affected BTSs and NodeBs due to downtime (%age)	Call Set-up Success Rate (within licensee's own network)	SDCCH/ Paging Chl. And RRC Congestion (%age)	TCH /Circuit Switched RAB Congestion (%age)	Call Drop Rate-Voice and Circuit Switched Voice Drop (%age)	Worst affected cells having more than 3% TCH drop (call drop) rate (%age)	%age of connection with good voice quality and Circuit Switched Voice Quality(%)	Point of Interconnection (POI) Congestion (No. of POIs not meeting the benchmark Note :2)
1	5	7	8	9	10	12	14	15	16
Benchmark	≤ 2%	≤ 2%	≥ 95%	≤ 1%	≤ 2%	≤ 2%	≤ 3%	≤ 1%	≤ 0.5%
<i>The achievement of benchmark against each parameter is to be averaged over a period of one month as per the measurement methodology explained in Explanatory Memorandum to regulations</i>									
GUJ	0.01	0.0	99.33	0.16	0.23	0.67	1.08	99.74	0
RAJ	0.03	0.0	99.78	0.04	0.06	0.31	0.94	99.93	0
MP	0.02	0.1	99.68	0.05	0.02	0.66	2.31	99.82	0
KR	0.04	0.2	99.61	0.08	0.07	0.36	0.78	99.83	0
MH	0.01	0.0	98.83	0.02	0.04	0.22	2.10	100.00	0
KTK	0.06	0.1	99.42	0.40	0.20	0.45	0.82	99.22	0
HR	0.02	0.0	99.63	0.19	0.07	0.21	0.29	99.22	0
PB	0.04	0.1	99.72	0.16	0.04	0.30	0.79	99.14	0
UPW	0.06	0.5	99.55	0.21	0.08	0.26	0.75	99.26	0

SDCCH/Paging Channel —Stand-alone dedicated control channel.(GSM)/Paging Channel (CDMA)

TCH—Traffic channel, POI - Point of Interconnection

Note1: The traffic parameters under column 12 and 14 to be recorded during Cell Bouncing Busy Hour (Cell BBH), and the traffic parameters under column 8,9,10,11, 15 ,

Note 2 : Pls. indicate here only number of Poirs having Congestion >0.5%. Format for detailed Monthly Poi Congestion Report for Cellular Mobile Telephone Service has been prescribed separately (Format No. TRAI/QoS/CMTS/2 - POI) enclosed herewith

Signature, Name and Designation of the Authorised Signatory :

E-mail Address :

Mobile / Telephone No. :